



Note:

As of the **1st August 2025**, Freedom Villa's Covid Policy is now updated
No claims shall be made. We consider this event over.

Booking procedure

Freedom Villa welcomes your booking on a "first come, first served Basis"

The minimum stays are as follows

Low season 3 Nights (non weekend)

High season 5 Nights

Peak Season 7 Nights

To view available dates, defining seasons, please visit our Rate page

Once you have viewed desired dates on our calendar, you are encouraged to fill out a booking enquiry form inclusive of any special requirements. We will confirm the availability of these dates

If you are booking 60+ days from arrival, we require a minimum of 50% deposit with the remaining balance falling due on the 60th Day

If you are booking within 60 days of arrival, we require the full amount paid as confirmation

Once your deposit is received, we will block our calendar for your confirmed stay period

Should we not receive payment for invoices issued within the timeframes mentioned herein, we reserve the right to offer these dates to others

Payment Procedure

Once dates have been placed on hold, you will receive an invoice from Freedom villa electronically

The invoice will stipulate all information pertinent to the booking and the sum for payment. At this point, Payment can be made using a credit card, or alternatively, a bank transfer.

Using a credit card will attract a Platform fee of 3.5% of the total payment sum.

All rates on our website are in USD

Due to Indonesian law requirements. Invoices issued by Freedom villa may be converted to Indonesian Rupiah (IDR)

Conversion from USD to IDR will be at market rates at the time invoice is raised.

All payments must be made within 24 hours from the

receipt of invoice or the booking shall be deemed not on hold or shall be cancelled.

Once a booking is made and paid for, rate is fixed and will not be subject to any price fluctuations.

Any amendments made to bookings may incur additional fees.

These fees may be attributed and not limited to

Rates discrepancies between seasons, any loss by freedom villa incurred because of changes and or administration charges, depending on time frames

Cancellation and amendment Policy

Cancellations by the guest 60 days + shall be returned in the form of a credit note to be used within a year on a "like for like" basis

Cancellations by guests shall be treated in the following manner

number of days before booking	% deducted from total sum
30 days or more	10%
21-30 days	20%
14-21 days	30%
7-14 days	40%
3-7 days	50%
1-3 days	60%
less than 1 day	70%

number of days before booking	% deducted from total sum
14	100
13	90
12	80
11	70
10	60
9	50
8	40
7	30
6	20
5	10
4	0
3	0
2	0
1	0
0	0

61 days + 20%

0 - 60 days	100%
-------------	------

Cancellation by Freedom villa can also occur if the following conditions are breached

If an amendment is sought by the guests and Freedom villa cannot fulfil due to previous date unavailability

Breaching our acceptable use conduct policy

Acceptable use of the Villa and conduct policy

Freedom Villa is a beautiful villa in Bali, to be enjoyed by family and friends.

There are adjoining properties and respect must be shown to same during your booking period.

It is law that any desired functions/party that exceed 50% of guest maximum stay must be approved by the owner and or local authorities prior to the event taking place. Please let us know if you require a permit as we can seek this on your behalf (depending on the function)

We will let you know the fees and conditions (if any) in a timely manner.

Any illegal activities such as and not limited to narcotics, fireworks, gambling, weapons, pornography, hazardous goods, any criminal conduct, that breaches

the Republic of Indonesia's criminal code, is strictly prohibited

and will end the booking immediately, without refund or compensation, as will Loud boisterous disrespectful conduct.

The guests will be responsible and liable for any damage they cause to the villa during the booking and must be made good before the guests leave.

Smoking is prohibited in bedrooms and bathroom suites of the property.

Guest registration

Upon arrival, our villa representative will be required to register all guests upon arrival.

This involves taking a copy of all passports,

Freedom villa and all staff respect the privacy of guests and shall see to it, all passport copies shall be destroyed up the completed stay.

Insurance

We strongly suggest all guests take out all-encompassing comprehensive travel insurance policy with a reputable company at the time you make your booking with us. If your booking becomes canceled for whatever reason. We shall refer you to this clause.

It is important you read the policy disclosure statements to ensure any conceivable scenario is covered and your investment in this holiday is adequately protected

Responsibility/disclaimer

Freedom villa, its owners, management and staff shall bear no responsibility whatsoever for any injuries or loss to guests sustained inside or outside the

villa. It is also not responsible for any loss or damage directly or indirectly to its, guests or visitors regardless of costs

Any loss or damage because of and not limited to third party engagement, travel arrangements, hiring of bikes, motorbikes, cars, ATV's , surfing and tours. Any loss or damage to Personal items inside and outside the villa

Any loss or damage because of inclement or tempest weather, acts of God, terrorists, civil disturbances, earthquakes, volcanos, delayed or cancelled flights, airport closures, contagions, government policy or decisions.

Mechanical failure or failure of the property in a "force majeure"

Freedom villa, its owners, management and staff shall bear no responsibility or cost whatsoever for any guests opting to not carry a comprehensive travel insurance policy during their travels

Number of guests

Freedom Villa has a designated capacity of max 10 adults to 5 bedrooms

Check in and Check out times

Check in 2.00pm or later

Check out 11.00am or earlier